

How to ruin your steam appliance and invalidate your warranty

NEVER NEVER add boiled water to your steam appliance

NEVER NEVER add tap water if you know that you live in a hard water area (if your kettles furs up badly, you're in a hard water area)



NEVER NEVER add Flash, Dettol or any other proprietary cleaner to the water tank of your steam appliance

NEVER NEVER add an aroma or cleaning or refreshing agent or additive to your steam appliance water tank, EVEN IF THEY SAY IT'S SAFE FOR STEAM APPLIANCES

= Catastrophic and irreparable failure of boiler. Additives as per the above two categories leave a tell-tale trace in the water tank and therefore can lead to a refusal to honour warranty claim